



125 MAY STREET | EDISON, NJ 08837 | MTFBIOLOGICS.ORG

May 1, 2020

Dear Valued MTF Customer,

We hope this letter finds you and your loved ones safe and healthy. Our hearts go out to everyone on the front lines fighting the virus, and we extend our gratitude for the wonderful services you are providing our communities during this unprecedented time. Thank you!

As we all cope and adjust to the new changes in our daily lives, we want to assure you that we at MTF Biologics are committed to you and the care of your patients. As an essential business, MTF has remained open over the last two months processing tissues in order to meet your allograft needs as the nation slowly reopens for elective surgeries. During that time, MTF implemented additional measures to ensure the safety of our employees. We also implemented laboratory testing using PCR on all of our deceased donors supplementing our standard donor serology, medical and social history screening. Finally, MTF has always employed highly effective, proprietary processing methods with disinfection steps designed to eliminate key virus types.

For more than 30 years, MTF has been one of the nation's leading tissue banks, a respected and trusted source of safe, high quality allografts and your partner in treating patients. As your trusted partner, everyone at MTF Biologics stands at the ready to continue to satisfy your needs and provide you with the level of customer service you have grown to expect.

If you have any questions or we can be of greater service to you in any way, please do not hesitate to contact your local MTF Biologics representative or our Customer Service Team at 800-433-6576. We are here to help!

Warmly and Sincerely,

A handwritten signature in dark ink, appearing to read "Joe Yaccarino", with a stylized flourish at the end.

Joe Yaccarino
President & CEO

A NON-PROFIT ORGANIZATION
Equal Opportunity Employer